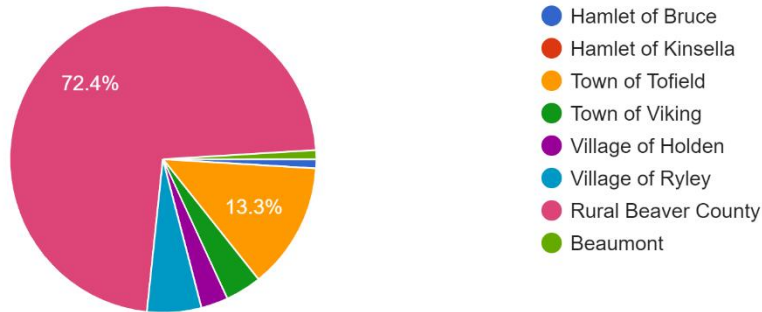


COMMUNICATIONS SURVEY RESULTS



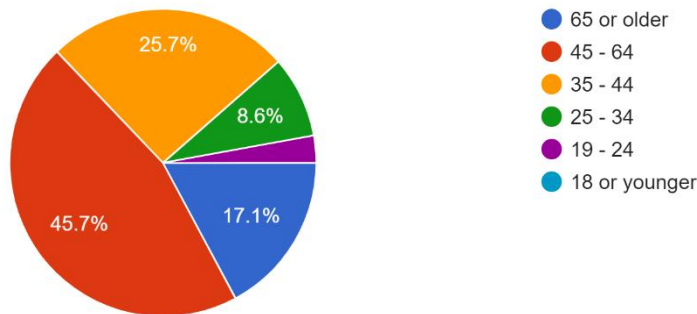
Where do you reside?

105 responses



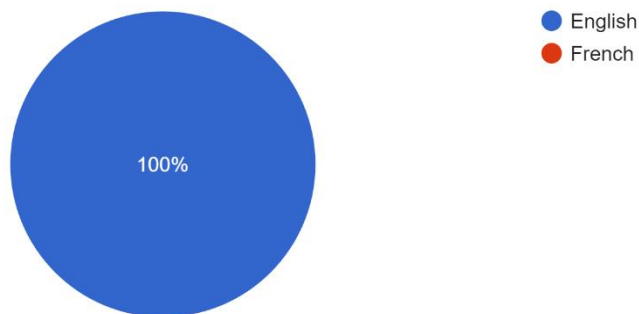
What age bracket do you fit into?

105 responses



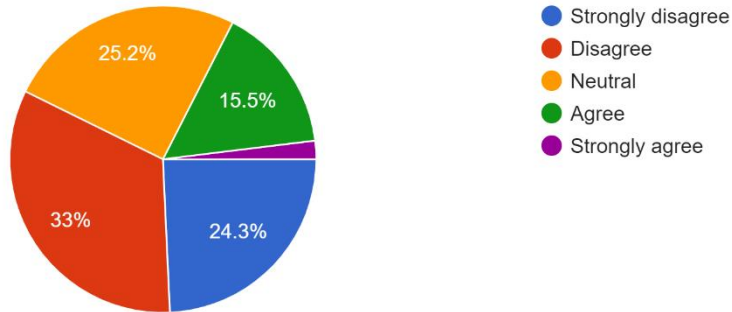
What language do you speak most frequently?

104 responses



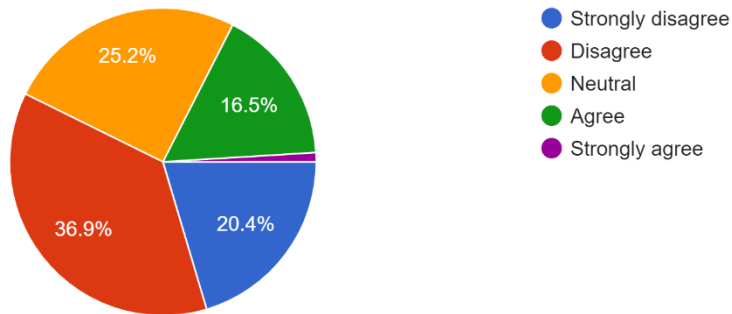
Overall, I feel well informed about the operations of Beaver County.

103 responses



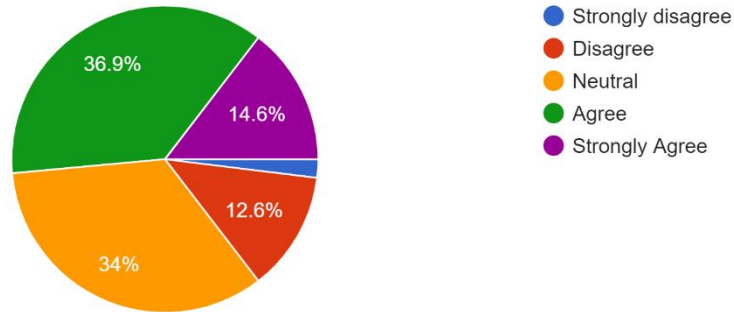
Overall, I feel well-informed about the governance of Beaver County (Council and Council Directives).

103 responses



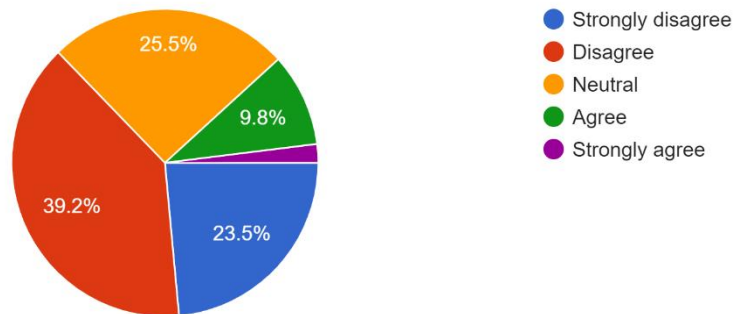
I would watch a live Council meeting.

103 responses



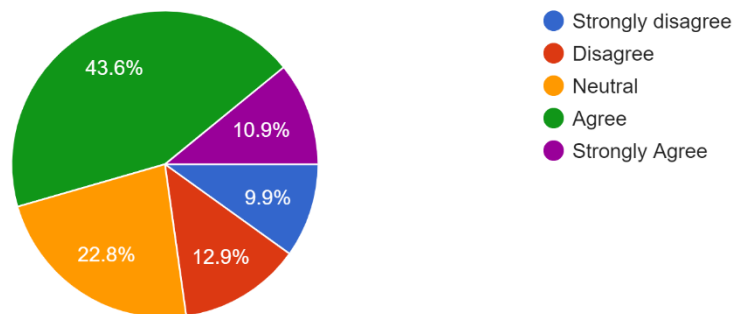
I feel well-informed about Council's meetings and decisions.

102 responses



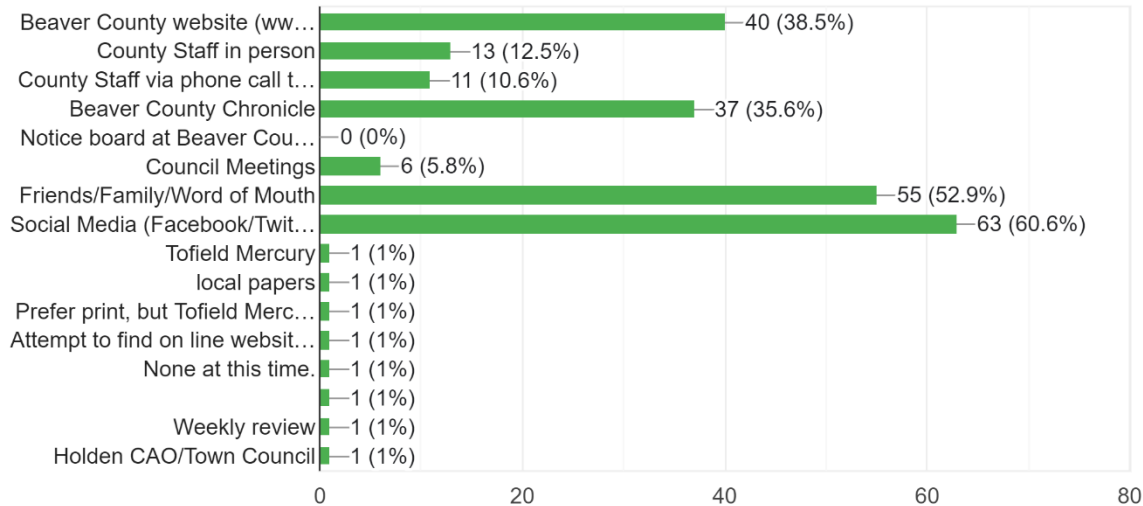
I would watch a video recording of the Council meeting after meetings have been concluded?

101 responses



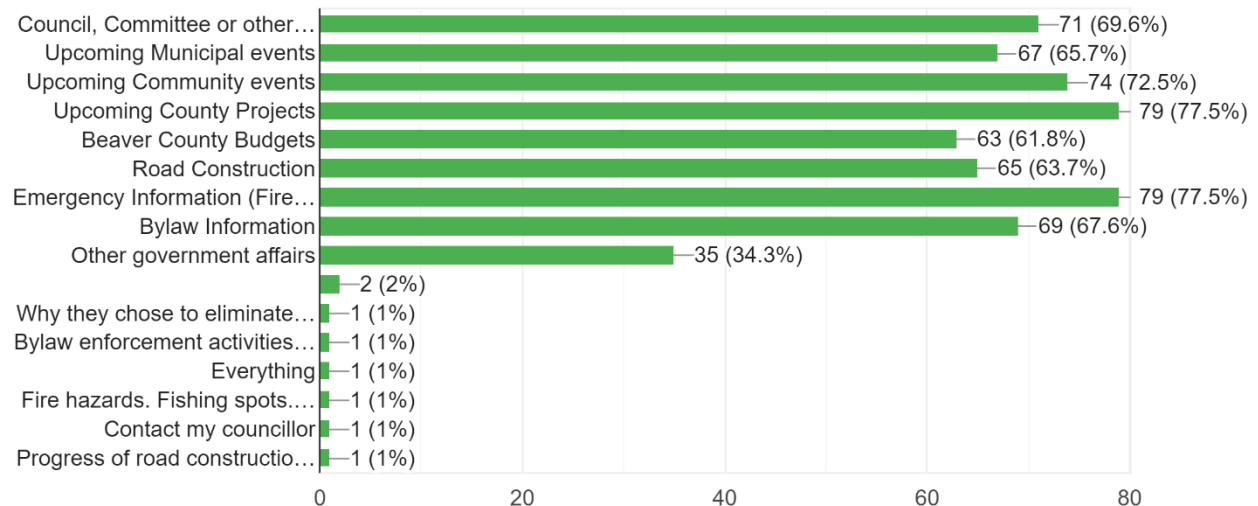
Which of the following sources do you use to receive your information about Beaver County? (Check all that apply)

104 responses



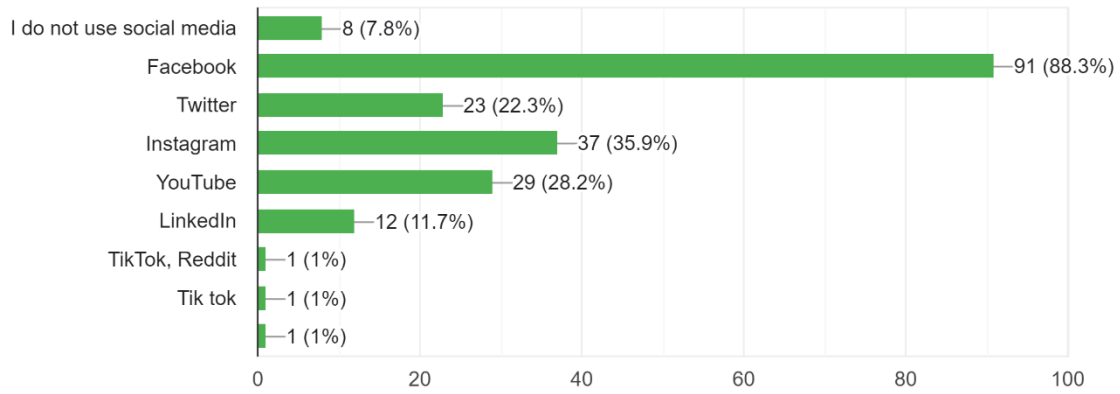
Please indicate how interested you are in hearing more about the following: (Check all that apply)

102 responses



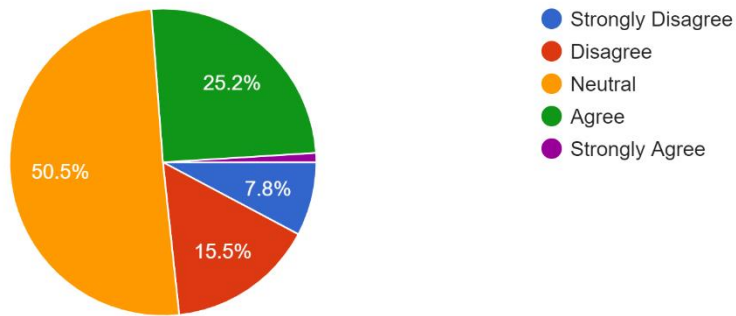
What types of social media do you use? (Please check all that apply)

103 responses



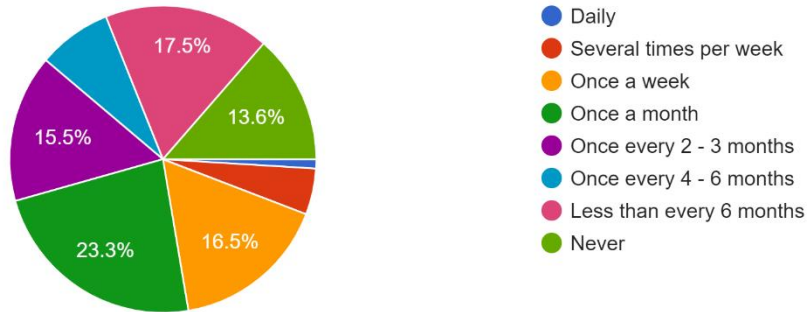
I find the Beaver County website (www.beaver.ab.ca) easy to use.

103 responses



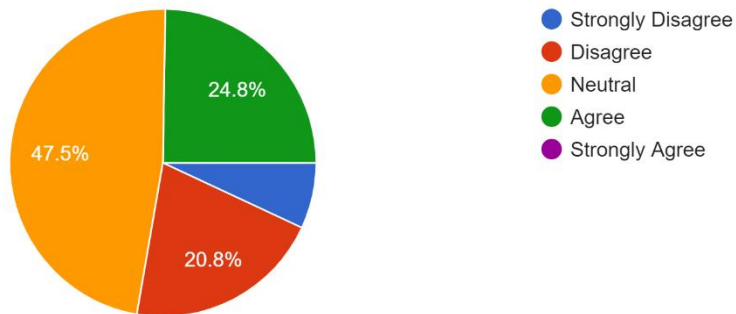
How frequently do you access the Beaver County website?

103 responses



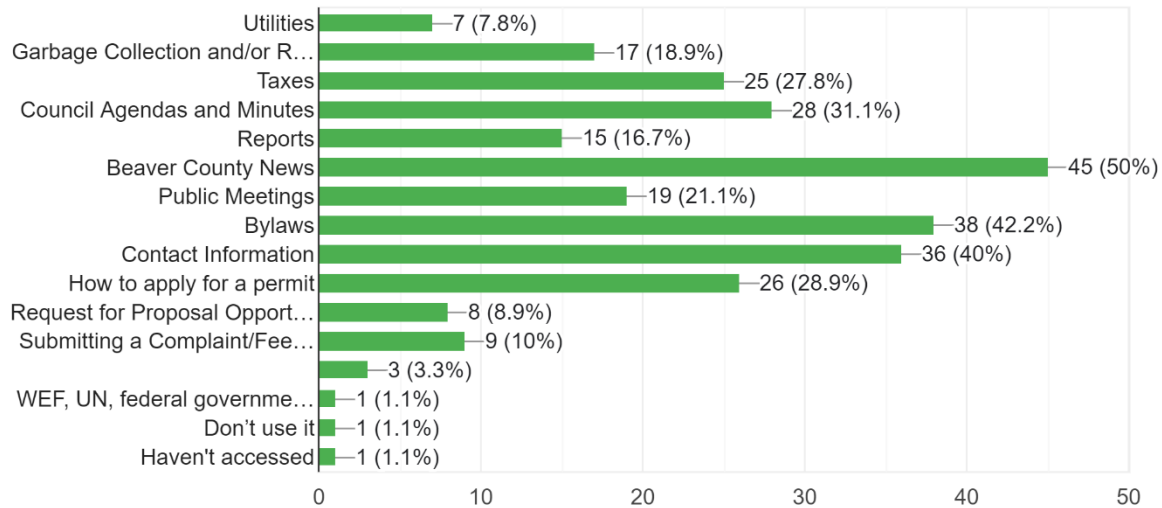
I can typically find what I am looking for on the Beaver County website.

101 responses



I mostly access the Beaver County website to find information on: (check all that apply)

90 responses



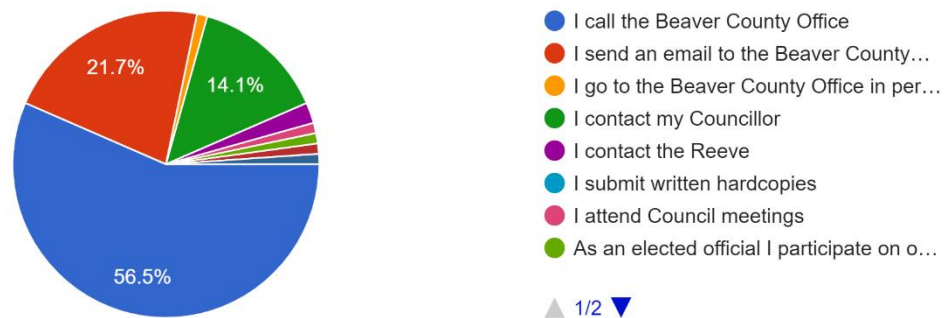
Do you have any comments or recommendations regarding the Beaver County website?*

- None
- Yes. Is this survey is to see the deficiencies in communication or the website? Because there are many people, including myself, who want to talk to people. Not be referred to a website.
- I find it difficult to find information as it's not always where you think it should be
- It would be nice to have a signup link for direct emails/newsletters. With option to choose topics/departments that I would like to follow. (By division, department, etc). If I live on the west end, I don't want to waste time reading east end info and vice versa.
- Very generic and lacks information. Hard to access any information.
- Instagram should be utilized to get info out,
- I like when you post to Facebook what is coming up in council.
- should have email updates
- No
- No
- Would love to see more updates or an email subscription for residents to stay up to date with the most recent and updated information regarding Beaver County and Council.
- i only use town/county websites when i'm seeking info. Not likely to visit regularly.
- Previous website wS easy to follow. I have been looking for the 5 year road plan for the past while- but it doesn't exist anymore. At least with the previous council we could see what work was anticipated throughout the season

- Needs to be updated to make it more user friendly. Needs sidebar selection
- Can not depend on the website to keep community informed. We have bad internet. People don't know to look. Elderly don't use at all. Only the distrustful are watching the website
- Would like CAO expenses listed for public view as well as office extras
- no
- I can typically get what I'm looking for, but it takes some doing
- Information such as the Yuha regarding the upcoming LUB could be published in the Chronicle and via social media. It is unfair to expect citizens to go to the website to find out information. When Beaver County staff exclude publishing valuable information, saying "you can find it on our website" it seems unfair to those who don't wish to use the website as a resource.
- If you had a section that showed active events, like what's happening on a given day, it would be something to bring me back to the website.

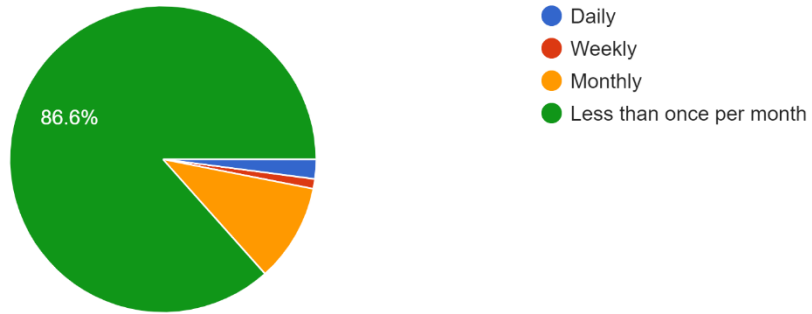
How do you most often initiate communication with the County?

92 responses

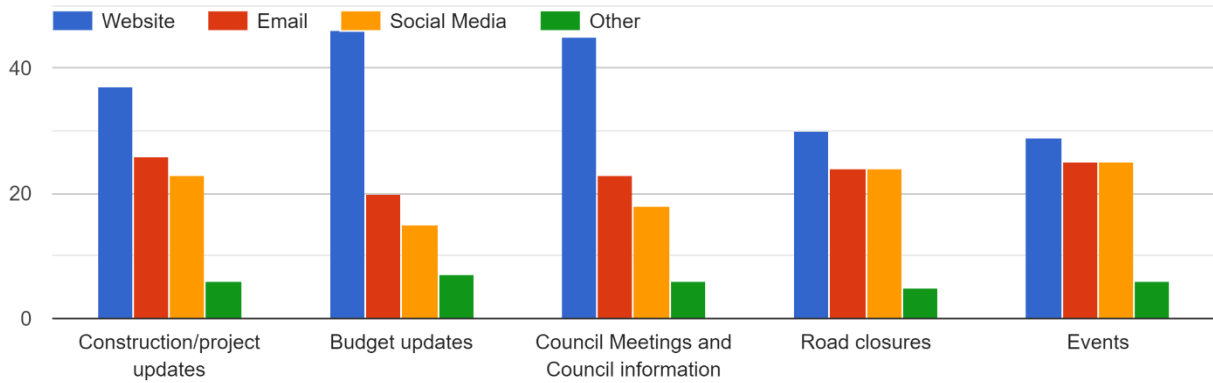


How often do you communicate with Beaver County?

97 responses

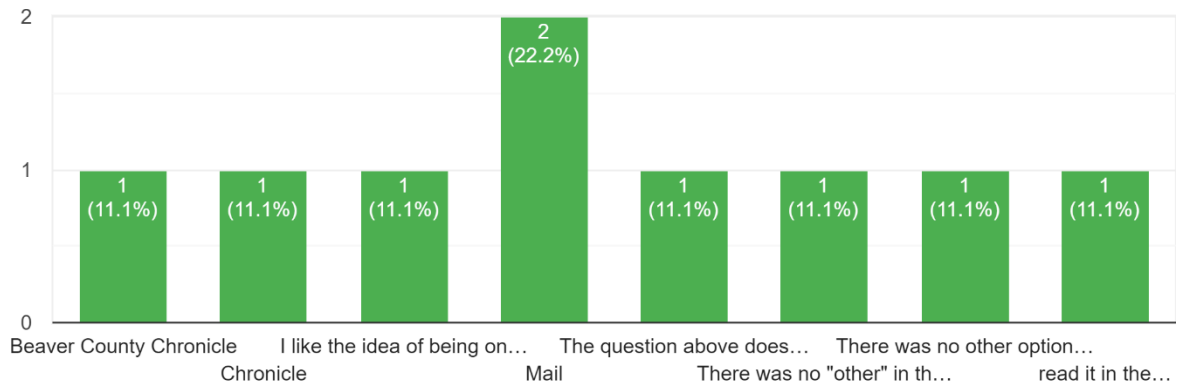


How would you prefer to receive the following information:



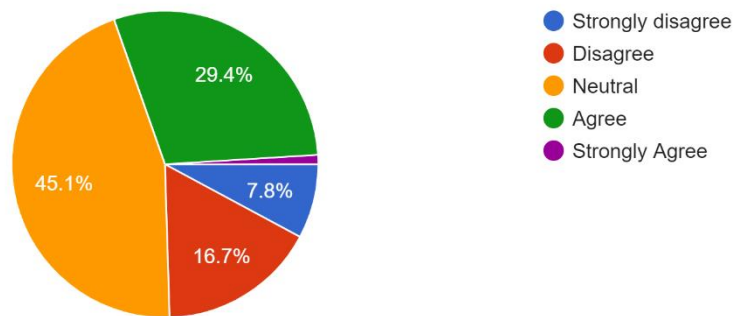
If you checked other in the question above, please specify:

9 responses



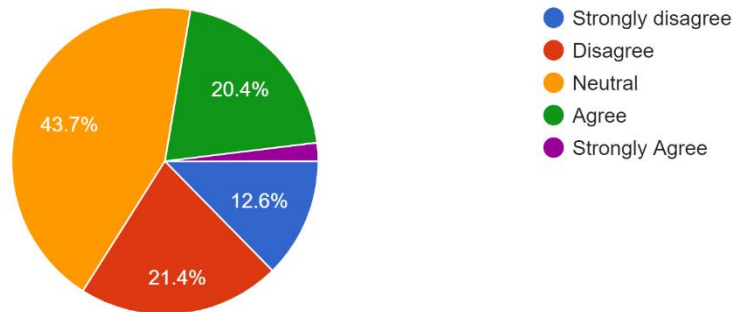
Beaver County is dedicated to communicating openly and honestly with it's citizens.

102 responses



Overall, I am satisfied with the communications of Beaver County.

103 responses



Do you have any comments, feedback, or ideas regarding communications for Beaver County?*

- No
- More information about what's happening in the county.
- Email council meeting info. I don't get the Mercury so I don't get the chronicle.
- email updates
- Doing a good job, but there is room for improvement. Hope this survey helps kickstart some positive changes for communication in the County.
- i feel informed. my bigger concern is the overall economic health of the area. Glad money is being invested in development.
- Posting on any social media "last minute meetings" are no appropriate as most people don't get the notice until hours afterward. How convenient for the county not to be held accountable. This is also lack of transparency.
- Update and do better. We have lived here for 4 yrs now and the only thing you hear about or are informed about is election candidates.
- A monthly mailed news letter would be absolutely wonderful as well. Most other counties we have lived in use this means of communication because not everyone has access to the internet.
- Need better communication. Where are the walking path? Bird sitting areas? Where can we quad. Camp .fish So much. How can we be aware of meetings. Of potential changes to the LUB. I wish so much that you would send out printed notices to our mailboxes. I was told by county office upi do not keep our address?? But You can mail me my raxes. I was told no way to know how many residents receive the chronical alone by mail. Well you have a budget for this can you figure it out. I was told the mercury did not offer me the chronical alone because they are a buisness. Well that's your job not theirs.
- I only get communication about my area and would like communication of the whole county

- no
- When making decisions to hire and contract as opposed to employing citizens of the county there should be some communication. Our by-law officer is contract and not even from County? Who else has lost their positions and why did we decide to move to this model? Also how many staff have changed? A new CAO and little to no announcement?
- I would do an update that goes out on local pages (social media) on a monthly basis to get people involved.

**Note: Comments unrelated to communication have been removed.*